

Guide for Tenants

Do's and Don'ts
...at the end of
the tenancy

Whether you are a regular renter or have never rented before, your tenancy agreement is a legally binding contract between you and your landlord and it is a really good idea to read it and fully understand your responsibilities from the outset.

This will help avoid potential claims for costs further down the line. Following our 'do's and don'ts' tenant guides for all stages of your tenancy will help to keep your tenancy on the right track.

There are lots of loose ends to tie up at the end of a tenancy. If you have reported any issues that arose during the tenancy, and you make sure that you return the property in the same condition as you found it, a smooth and successful check out should follow.

DO

- Pay your rent up to the agreed last date of the tenancy
- Check the inventory given to you when you moved in, to see the condition and standard of cleanliness you need to leave the property in (remember the garden, if there is one)
- Contact Gas, Electric, Water companies, Council Tax office and broadband/telephone provider etc with your move out date and relevant meter readings; asking them to put a 'stop' on the account from the date you move out
- Remove all your belongings before the agreed move out date and time so that you don't obstruct or prevent the final inspection from going ahead
- Be present for the check-out inspection, if possible, to discuss any differences found
- If you have paid a security deposit, wait until 10 days after you moved out, before requesting a refund
- Be open to negotiate any proposed deductions/claims and be reasonable

DO NOT

- Leave any items, not listed in the inventory, in the property as you can be charged for their removal
- Leave the property in a mess, damaged or unclean, without expecting to pay for making good
- Leave the garden in a worse condition than when you moved in, without expecting reasonable charges for putting it back to or into in the same condition
- Allow the utility, telephone, broadband companies etc, to disconnect their services at the end of the tenancy; (just ask that they put a 'stop' on the account)
- Forget to return all the keys you were given, and any others you have had cut during the tenancy

By following our do's and don'ts throughout your tenancy, you can avoid potential claims for costs when you move out, ensuring a smooth and trouble free tenancy for both you and your landlord.

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Hamilton Fraser

Premiere House
1st Floor
Elstree Way
Borehamwood
WD6 1JH

T: 0800 634 3880

F: 0345 310 6301

E: info@hamiltonfraser.co.uk

www.hamiltonfraser.co.uk

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Registered Office:

Hamilton Fraser, 1st Floor | Premiere House
Elstree Way | Borehamwood | WD6 1JH

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